

REKAPITULASI HASIL SURVEY KEPUASAN LAYANAN BARCODE

SKPD : Badan Kesatuan Bangsa dan Politik

PERIODE : Triwulan 3 TAHUN 2022

NO	RESPONDEN	ITEM PERTANYAAN										SARAN / MASUKAN	KETERANGAN	
		1	2	3	4	5	6	7	8	9	10			
1	Responden1	4	4	4	4	4	4	4	4	4	4	1	Sudah cukup baik, pelayanan sangat ramah, terimakasih	
2	Responden2	4	4	4	4	4	4	4	4	4	4	1	Pelayanannya sudah dikategorikan baik	
3	Responden3	3	3	3	3	3	3	3	3	3	4	1	Pelayanan sudah baik, semoga kedepannya, lebih baik lagi, terima kasih	
4	Responden4	3	3	3	4	3	3	3	3	3	4	1	-	
5	Responden5	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
6	Responden6	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
7	Responden7	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
8	Responden8	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
9	Responden9	3	3	3	4	3	3	3	4	4	4	1	Lanjutkan jadi pelayan masyarakat yang baik, ramah dan sopan	
10	Responden10	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
11	Responden11	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
12	Responden12	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
13	Responden13	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
14	Responden14	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
15	Responden15	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
16	Responden16	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
17	Responden17	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
18	Responden18	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
19	Responden19	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
20	Responden20	4	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	

21	Responden21	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
22	Responden22	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
23	Responden23	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
24	Responden24	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
25	Responden25	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
26	Responden26	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
27	Responden27	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
28	Responden28	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
29	Responden29	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
30	Responden30	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
31	Responden31	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
32	Responden32	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
33	Responden33	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
34	Responden34	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
35	Responden35	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
36	Responden36	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
37	Responden37	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
38	Responden38	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
39	Responden39	4	4	4	4	4	4	4	4	4	1	Bakesbnagpol melesat	
40	Responden40	4	4	4	4	4	4	4	4	4	1	Bakesbnagpol melesat	
41	Responden41	4	4	4	4	4	4	4	4	4	1	Bakesbangpol mantap pol	
42	Responden42	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
43	Responden43	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
44	Responden44	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	

45	Responden45	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
46	Responden46	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
47	Responden47	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
48	Responden48	4	4	4	4	4	4	4	4	4	1	Bakesbangpol melesat	
49	Responden49	4	4	4	4	4	4	4	4	4	1	Bakesbangpol maju	
50	Responden50	3	3	3	4	3	3	3	3	4	1	Terimakasih	
51	Responden51	3	3	3	4	3	4	3	4	4	1	Terimakasih	
52	Responden52	4	4	3	4	3	4	4	3	4	1	Sipp	
		3.9038	3.9038	3.8846	3.9808	3.8846	3.9231	3.9038	3.9231	4		Rata-rata dari setiap item pertanyaan	
		0.4294	0.4294	0.4273	0.4379	0.4273	0.4315	0.4294	0.4315	0.44		3.883846154	Jumlah
												97.09615385	Nilai Mutu Pelayanan
												A	Kriteria

Persentase pertanyaan 10  
 Puas 100%  
 Tidak Puas 0%

Sumedang, 5 Oktober 2022  
 KEPALA BADAN KESATUAN BANGSA DAN POLITIK  
 KABUPATEN SUMEDANG



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